

QUESTION 07

आचार संहिता एक न्यूनतम, अनुपालन-आधारित दृष्टिकोण से आगे बढ़कर लोक सेवा मूल्यों के प्रति गहरी प्रतिबद्धता को बढ़ावा देती है। उपयुक्त उदाहरणों द्वारा इसकी पुष्टि कीजिए।

(10 अंक, 150 शब्द)

The Code of ethics goes beyond a minimalist, compliance-based approach and promotes a deep commitment to public service values. Justify this with appropriate examples. (10 Marks, 150 Words)

Thought Process (Pre-Writing Work)

- Parts of the question with expected marks criteria
- Directive Word(s)
- Topic Word(s)
- Limiting Words
- Writing Presentation
- Writing Interpretation

This section will be discussed in the Answer Discussion Class.

Content for Answer

A Code of Ethics moves beyond mere rule-following, promoting a deeper commitment to public service by establishing guiding principles like integrity, impartiality, and compassion for the common good. It inspires independent, values-based decisions in ethical dilemmas, ensuring actions benefit the entire community rather than just adhering to specific regulations.

Examples:

- **T.N. Seshan's Electoral Reforms:** His impartiality and adherence to strict ethical standards in elections exemplify the commitment to fairness and the common good, ensuring democratic principles were upheld beyond mere procedural requirements.

- **E. Sreedharan's Leadership:** His duty-driven decision-making to deliver the Delhi Metro on time and free from corruption showcases a commitment to professional excellence and service delivery based on ethical principles, not just the law.
- **Kiran Bedi's Prison Reforms:** Her efforts to reform Tihar Jail through education and rehabilitation programs demonstrate a deep commitment to justice, equity, and the well-being of all citizens, moving beyond the basics of law and order.

Apart from these, the COVID-19 pandemic in India provided best examples:

- **Beyond regulations:** The crisis demanded urgent, proactive responses that went beyond standard operating procedures. Many civil servants, frontline health workers, and local officials displayed extraordinary dedication by putting public welfare before their own safety. They worked tirelessly, often with inadequate protective gear, to trace contacts, deliver supplies, and manage a public health catastrophe.
- **Compassion and empathy:** Instances emerged of officials showing deep empathy, which is not a mere compliance requirement. For example, some District Collectors mobilized community self-help groups to ensure door-to-door delivery of essential services, including food supplies, to vulnerable populations and stranded migrant workers.
- **Ethical discretion:** Public servants had to make difficult choices, like balancing the need for privacy with public safety during contact tracing. Their ethical compass, rather than a rigid rulebook, guided their judgment in these moral dilemmas, often prioritizing the collective well-being.

Ultimately, Code of Ethics that transcends a minimalist, compliance-based approach fosters a culture of integrity, accountability, and commitment to public welfare. Rather than merely following rules to avoid penalties, it inspires public servants to uphold core values such as honesty, transparency, and impartiality.

Space for Answer Discussion:

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